

WOW! What a tumultuous and emotional week!

I am the owner of CJPS Home Care, LLC (dba Arizona Care Services), and I wanted to send you this email message to update all of you -- our members, clients, caregivers, therapists and administrative employees -- regarding our actions in regards to the COVID-19 Corona virus.

First and foremost, we are keeping those with the Corona virus in our daily prayers, while doing our best to monitor and stop the spread of the virus.

Like you, we are constantly monitoring the latest updates and wanted to assure our members and employees that we are taking the coronavirus (COVID-19) outbreak very seriously. I wanted to update you on what we are doing to ensure our employees and our members' health and safety.

What is most important now is that you stay safe and healthy. At CJPS Home Care, we are all committed to keeping our members, employees and each other safe, especially now. At CJPS Home Care, hygiene and cleanliness standards are always reinforced with our valued caregivers and therapists, and are especially heightened during this time.

To that end, here is what CJPS Home Care is doing to help ensure the safety and health of our members and our employees. In the upcoming weeks, you will continue to see changes as we take precautionary measures:

- Due to the nature of our activities, our employees are already trained to wash up and sanitize in between each visit, but are reminded to take EXTRA precautions during this time.
- We are following guidance from the CDC and WHO – our commitment is to always try to go above and beyond their recommendations.
- We will continue to monitor this evolving situation and adjust procedures, if necessary, so everyone remains healthy.
- We will hold ad-hoc meetings to ensure that we address all emerging issues.
- We will remain flexible on how we handle situations as they arise, and implement contingency plans to swiftly respond as needed.
- We are asking our employees to let us know about any impacts or other related concerns they are facing.

- We are providing guidance on steps our employees can take to help prevent the spread of infectious disease.
- We are asking our employees to self-monitor their health and not accept assignments if they are ill.
- We are stressing personal hygiene best practices for all employees, including frequent and effective handwashing and restricted social interaction, like avoiding handshakes.
- We are making available supplies such as masks, gloves, and hand-sanitizers to our employees.
- We encourage our members and clients to ask us if they need supplies such as masks, gloves, and hand-sanitizers, as we might be able to provide some supplies, although these are in very short supplies everywhere, as you undoubtedly know.

Allow me to share with you an optimistic thought. The challenge that this outbreak represents to you, and to your family, friends and community is likely not similar to anything you have seen before. All of us currently find ourselves having to process our way through uncertainty, understandable anxiety and heightened risk. At some point though, hopefully sooner rather than later, the world will return to normal. Throughout history, people have always risen to meet whatever challenges have been thrown their way — usually emerging stronger than ever.

We are proud to provide critical services to our members and jobs in our communities and we thank you, and all of our loyal members and employees for their support and trust.

Should you have any questions or concerns, please feel free to contact any of our employees, or me directly at [Christophe@CJPS-Homecare.com](mailto:Christophe@CJPS-Homecare.com).

We know that many of you have already received information from other sources with guidelines to follow regarding the virus. In addition, we are sharing the following links/resources:

- Center for Disease Control: <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>
- The World Health Organization <https://www.who.int/>

May God Bless you and your families.

Christophe Sévrain, Chief Executive Officer



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